



STARTER

Are you ready to put the put the DREAM in Dream Team? Do you want to work somewhere surrounded by ponderosa pines, crisp mountain air, a championship golf-course, and world-class amenities? Are you ready to join a collaborative team who strives for excellence and where your contributions make a BIG impact? We're hiring at Pine Canyon and are looking for a Flagstaff-based superstar to join our spectacular group.

Department: Golf Operations
Reports to: Head Golf Professional/Director of Golf
Pay: \$18 Per Hour
Status: Full time

Job Description:

We are looking for an individual to be the “Face” of first tee for years to come. Many of the great private clubs have an iconic figure on the first tee that everyone knows and loves and that is what we are looking to create at Pine Canyon. This person will be a detail oriented individual with a good work ethic, great interpersonal and communication skills with an inviting and friendly personality. Customer service and Private Club experience preferred, but not required. Aspiring or retired golf professionals encouraged to apply.

The starter will be responsible for controlling the first tee. They will ensure all members and guests tee off in a timely and orderly manner and communicate all course conditions and pace of play policies. This individual must be able to adapt to different situations and command respect from the membership and maintain control of the first tee at all times. A successful candidate will be an energetic, self-motivated individual with a willingness to exceed member expectations on a daily basis. **The ability to interact with members in a friendly yet professional manner is a must!**

The ideal time frame for the position is May 1st through October 1st. (may vary depending on candidate availability)

Education and Experience

Prior Starter experience required.

The logo for Pine Canyon Flagstaff Starter is centered at the top of the page. It features a stylized mountain range icon above the text "PINE CANYON" in a serif font, with "FLAGSTAFF" in a smaller sans-serif font below it. The word "STARTER" is written in a large, bold, serif font at the bottom of the logo.

PINE
CANYON
FLAGSTAFF
STARTER

Physical Requirements:

- Must be able to work standing.
- Must have a good level of physical fitness.
- Must be able to lift and move golf bags.
- Performs other duties as required.

Mental Requirements:

- Must be able to convey information and ideas clearly.
- Must be able to evaluate and select among alternative courses of action quickly and accurately.
- Must work well in stressful, high pressure situations.
- Must maintain composure and objectivity under pressure.
- Must be effective in handling problems in the workplace, including anticipating, preventing, identifying and solving problems as necessary.
- Must be effective at listening to, understanding, and clarifying the concerns and issues raised by the owners, the management team, co-workers, members and guests.

Essential Requirements:

- Provide world class service to all Members and Guests, going above and beyond to exceed expectations and enhance their golf experience.
- Engage and welcome Members and Guests upon their arrival to the tee.
- Set-up and maintain the first tee amenity cart.
- Report to work in complete uniform on a daily basis. Maintain a clean and organized appearance and work area at all times
- Inform players of course set up and conditions
- Enforce club rules
- Coordinate with golf shop to maintain and accurate tee sheet
- Keep track of golf carts and rental clubs
- Other duties as deemed necessary
- Team members lead by example, consistently conveying a positive attitude, passion and pride in your work.
- Approach all encounters with members, guests and employees in a gracious, attentive, courteous and service-oriented manner.



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Essential Requirements:

- Conduct all business for the club as an ambassador of Pine Canyon with integrity and in a professional manner at all times.
 - Respect all stakeholders' privacy, perspective, priorities, time and resources.
 - Keep fiscal responsibility and member satisfaction in mind when making all decisions.
 - Take part in keeping Pine Canyon clean and liter free. Cleanliness is everyone's responsibility, take ownership in the Club.
 - Maintain high standards of personal appearance and grooming, which include wearing proper attire and name tag when working.
 - Provide excellent customer services and assistance to all patrons.
 - Maintain a warm and friendly demeanor at all times.
 - Comply at all times with Pine Canyon standards and regulations to encourage safe and efficient Club operations.
 - Conduct oneself in a professional manner and maintain a professional image at all times.
 - Be informed on, and promote all club activities and services.
 - Approach all encounters with members, guests and employees in an attentive, friendly, courteous and service-oriented manner.
 - Perform other duties as required by your manager.
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- Meals while on duty
 - Playing Privileges
 - Uniforms provided
 - End of Season Bonus